

Fotric 123 Cloud-based Thermal Imager User Manual

Packing list

When opening the package, make sure that the Fotric 123 Cloud Thermal Camera is in good condition with nothing missing.

- 1 x Fotric Cloud-based Thermal Camera
- 1 x Power Adapter
- 1 x Mounting Bracket
- 1 x Screw Pack
- 1 x Sticker
- 1 x User Manual

About the Manual

This manual is to be used as a guide, in which the photos, graphics, icons and illustrations provided in are used for explanation purposes only. Specific products may exhibit some differences. Fotric may update this manual without notice due to product upgrades or other requirements. If you need the latest version of the manual, please visit the official website www.fotric.com. The markings and pictures used in this manual are for instruction purposes only. Copyrights belong to the trademark owner.

Camera Mounting

Choose an installation location according to your need. Do not mount in direct sunlight. If mounted outdoors, a sunshield may be needed. The Fotric 123 camera can generally be installed on a wall or column.

1. Fix the camera to the mounting bracket with screws.
2. Tear off positioning sticker and place in selected position.
3. Drill holes in the wall aligned with sticker.
4. Fix the camera with screws to the bracket in the desired installation position.
5. Connect power and access internet.
6. Adjust camera angle to suit

Connect to internet

Connect Fotric 123 camera to power adapter and RJ45 Ethernet cable. Fotric 123 camera will then automatically configure the internet connection. Wait for the green light in front of the camera to turn into solid.

Download and Install APP

Fotric Cloud APP supports Android 4.4 and above and iOS + 9.3 and above. You can scan the QR code below to download and install APP.

The Fotric Cloud App supports Android 4.4 and above and iOS + 9.3 and above. You can download the latest versions as follows:

- Android: http://fotric.com/software_downloads.html, download and install “FOTRIC Cloud APP”.
- iOS: Search for “FotricCTC” in the iOS App Store download and install “FotricCTC”.

Using the Camera

- 1 Register an account with a cellphone number (verification code will be sent via text message).
- 2 Log in and scan the QR code on top of the Fotric 123 camera and add Device into the account.

Warranty

Dear Customer:

Thank you for choosing this Fotric product. Please read the following carefully before installing this product.

- 1 The product warranty period is one year from the date of purchase. Within that period, Fotric will provide free repair service to manufacturing failures if used correctly.
- 2 The following faults are not covered by the warranty :
Improper use or environmental conditions
Improper installation, misuse, unauthorized maintenance, modification, accident, force majeure event or any other external cause
Use of third party products, software or components
Warranty period expired
Product bar code does not match.
non product design, technology, manufacturing, quality, etc.
- 3 If the returned product does not meet the limited warranty terms, the company will charge the appropriate repair costs.
- 4 Request an RMA from your distributor. Only send back the faulty camera, not the power adapter or other accessories.

Q&A

Q: Equipment is online and mobile detection alarm occurs, but remote phone does not receive alarm information.

A:

1. Make sure Fotric Cloud APP is running on your phone with alarm enabled.
2. If it is an Android APP, confirm that APP runs in the background; if it is iOS version APP, enable the message notification function in Settings.

Q: Flame from lighter does not trigger the fire alarm.

A: Long wave thermal camera cannot measure the flame temperature, but surrounding objects heated by the flame can trigger alarm.

After Sales Service

If you encounter any problems in use, you can log on the FOTRIC official website to contact online customer service, notify FOTRIC via FaceBook, or call the service hotline. Website: www.fotric.com FOTRIC FaceBook: FotricUSA

Disclaimer of Liability

The product (hardware, software, etc.) provided with this manual may be defective, or have an error or malfunction. FOTRIC does not provide any form of express or implied liability, including but not limited to merchantability, satisfactory quality, fitness for a particular purpose, or guaranteed non-infringement of third party rights. FOTRIC does not

compensate for any special, incidental, or consequential damages arising from the use of this manual or the company's products, including, but not limited to, loss of commercial profits, loss of data or documentation. Within the maximum permitted scope of the law, the liability of the company shall not exceed the purchase amount paid for this product. Product access to the internet may risk the following (but not limited to) network attacks, hacking, virus infection; the FOTRIC company nor its distributors shall not be liable to the problems caused by the product's abnormal operation or information disclosure, but will provide timely technical support. The product can sense movement detection and fire events with the correct installation and configuration, but it cannot prevent accidents or be liable for personal injury or property damage.

These products are controlled for export under US Department of Commerce (DOC), Export Administration Regulations (EAR), Export Control Classification Number (ECCN) 6A003.b.4.b. These cameras contain a focal plane array controlled to 6A002.a.3.f. This product cannot be used in controlled countries (such as North Korea, Iran, Syria, Cuba, etc.); do not bring the product into or use it in controlled countries. Any loss or liability arising from such action shall be borne solely by customer. When using this product, please follow the applicable laws strictly. You agree this product for civilian use only, and shall not be used for infringement of third party rights, in health and/or safety equipment or other product where a fault may risk a life or personal injury, or in mass destruction of fog, in biological weapons, for nuclear explosions or any unsafe use of nuclear power or for dangerous situations or those that violate humanitarian ethics. Any loss or liability arising from such use shall be borne solely by the customer. If the above statements conflict with the applicable law, the legal provisions shall prevail.